

# APPENDIX 11

## Disabilities Action Plan

During the 1990-2000 year, the Commission has been working with the Aging and Disabilities Department to develop appropriate strategies within its Disabilities Action Plan which has the following goals/outcomes. The Commission will fully implement its Disabilities Action Plan over the next 2 years.

GOALS/OUTCOMES	
<i>Physical Access</i>	1. All EAC premises will be barrier free to people with disabilities. The EAC will give preference to venues for public consultations/meetings that are barrier free and accessible to public transport. Where required, interpreters will be provided in relevant community languages for EAC public meetings, consultations or conferences to cater for the needs of all
<i>Promoting Positive Community Attitudes</i>	1.
<i>Training of Staff</i>	All EAC staff respond appropriately and sensitively to the needs of people with disabilities.
	1. People with disabilities are able to access information about the EAC and its services in a medium and format that is appropriate to their needs.
<i>Employment in the Public Sector</i>	Increased employment and career path development for people with disabilities
<i>Complaints Procedures</i>	1. dissatisfied with the service provided by the Commission.