

appendix 11

DISABILITY ACTION PLAN

During the 2000 - 2001 year, the Commission continued working with the Ageing and Disability Department to develop and review its Disability Action Plan that has the following goals and outcomes. The Commission will progressively implement its Disability Action Plan as it is finalised.

PRIORITY AREA FOR ACTION	GOALS/OUTCOMES
<i>Physical Access</i>	<ol style="list-style-type: none"> 1. All CRC premises will be barrier free to people with disabilities. 2. The CRC will give preference to venues for public consultations/meetings that are barrier free and accessible to public transport . 3. Where required, Interpreters are to be provided in relevant community languages for CRC public meetings, consultations or conferences to cater for the needs of all customers including those with disabilities.
<i>Promoting Positive Community Attitudes</i>	<ol style="list-style-type: none"> 1. Appropriate promotional material is produced.
<i>Training of Staff</i>	<ol style="list-style-type: none"> 1. All CRC staff respond appropriately and sensitively to the needs of people with disabilities.
<i>Information About Services</i>	<ol style="list-style-type: none"> 1. People with disabilities are able to access information about the CRC and its services in a medium and format that is appropriate to their needs.
<i>Employment in the Public Sector</i>	<ol style="list-style-type: none"> 1. Increased employment and career path development for people with disabilities within the Commission.
<i>Complaints Procedures</i>	<ol style="list-style-type: none"> 1. Appropriate access to remedial measures for people with disabilities who may be dissatisfied with the service provided by the Commission.

